



# RMI Insight

## PROFESSIONAL SECURITY SERVICES

WINTER 2019 / RMI INTERNATIONAL INC.

### A Job Well Done

RMI wishes to recognize and congratulate RMI-MTA security officers Darrell Haywood and Phil Towanit, who were instrumental in assisting the LASD and LAPD locate a kidnapper (non-custodial parent) and child victim.

On December 12, 2018, officers Haywood and Towanit made contact with police who were on post looking for the subject and victim and were advised of the incident and descriptions of the two involved.

About an hour later, the officers spotted the subject and victim enter a southbound train and security promptly notified the authorities. The officers also requested the train operator to hold the train. The subject then exited the southbound train and boarded a northbound train. The officers requested that conductor to also hold the train.

Shortly thereafter, the LAPD entered the train and detained the subject for questioning and then took the person into custody. All proper notifications were made to client and company management.



**Front Row, L-R:** RMI President Rick Rodriguez, Jr., MTA Capt. Gabriel Gabriel, MTA Officer Haywood, MTA Officer Towanit, MTA Asst. Manager Abel Nunez  
**Back Row, L-R:** RMI HR Manager Richard Aparicio, MTA Account Manager Ofelia Juarez, MTA Lt. Shaun McGuffin, MTA Capt. Robert Myers, MTA Lt. Amilcar Oliveros, VP/Project Manager, Clarence Roshell



**Officers' Recognition Ceremony**

### In Recognition Of

RMI proudly congratulates one of our own, Natasha Perez, for receiving the Department of Defense, Employer Support of the Guard and Reserve's, Patriotic Employer Award. This award is given by the DOD to a supervisor or boss of a Guard or Reserve member for their support of the service member.

Natasha manages the LA City Account for RMI and over the years has taken pride in fostering flexibility and support of our military and law enforcement employees. Being a military spouse for 22 years has ingrained the importance of supporting the members of our military when they are called to duty away from their family and friends. "Ensuring the members have RMI's complete support has always been important to me! The member shouldn't have to worry about employment in the private sector as the transitions are tough in its self. I make sure, that they know that RMI will be here to receive them with open arms upon their return."

Recently, Natasha was nominated for the Patriotic Employer award by RMI Officer Trevor R. McDonald who served both active and reserve duty for several years as an Army Specialist with the HHC 40<sup>th</sup> Brigade, out of the City of Bell. She was pleasantly surprised, honored and humbled that one of her officers would say thank you in such a grand way. Many thanks also to Retired Specialist Trevor McDonald for his dedication to RMI and his years of service to our nation.



**LA City Acct. Mgr., Natasha Perez & the Patriotic Employer Award**



**Officer/Specialist Trevor McDonald**

PROVIDING QUALITY SECURITY SERVICES TO AMERICA'S  
TOP FORTUNE 500 COMPANIES FOR MORE THAN A DECADE

## Safety Corner



### Fit for Duty

Reporting for work fit for duty is important not only for the officer's safety but also for the safety of those who are working around them.

There are various things to consider when it comes to fitness for duty:

- Am I rested enough to perform all of my duty tasks in a safe manner?
- Am I taking an over-the-counter or a prescription medicine that may hinder my ability to safely perform my job?
- Am I suffering from an illness, such as the flu, that may hinder my ability to effectively perform my job?

If the officer believes they may not be fit to perform any of their assigned tasks, they need to bring this concern to their security supervisor for assistance and not risk getting into an accident or making a costly mistake on the job.

Sincerely,

Richard Aparicio  
RMI HR Manager

## New Management

**Jonathan Sandoval:** RMI welcomes Jonathan Sandoval as the new RMI-AMPAS (Academy of Motion Picture Arts & Sciences) Account Manager. Jonathan was born in Boyle Heights, CA, and grew up in nearby West Covina where he graduated from West Covina High School.

Jonathan was active as a police explorer for several years and has also worked in the security industry for six years, honing his skills in areas such as crowd control, situation de-escalation and emergency response, while working as an unarmed and armed officer.

While applying for a different position with RMI in November, RMI decided he would be a better fit as the manager for the AMPAS account.

Mr. Sandoval is newly married to his wife who is a police officer with the Los Angeles Police Department. He enjoys various hobbies such as target practice, hiking, fishing, snowboarding, soccer, football and baseball. He also loves to travel and has been to Los Cabos, Jamaica, and Cancun. His future travel goals include Greece, Alaska, Maui, Africa and Israel.

RMI welcomes Mr. Sandoval to the team and is looking forward to his leadership at this important high-profile account location.



## PROMOTION

**Brittany Boyle:** RMI wishes to congratulate Brittany Boyle on her promotion to the RMI Site Security Supervisor position at the American Honda facility, in Portland, OR.

Brittany was born and raised in Los Angeles, CA, and moved to Portland, last April. From 2009-2013, she worked loss prevention at a couple major retailers. Her managerial experience came from her employment at another major company where she started at the ground level and worked her way up to the position of multi-unit store manager.

Supervisor Boyle has quickly learned the ropes and has risen through the RMI security ranks at Portland. She started as an officer, was promoted to assistant supervisor several months back, and was promoted again to site supervisor, in January.

Her hobbies include snowboarding, sky diving and video games and she has a family of animals including: 2 cats; a bearded dragon; a red-tailed boa; fish and her Chihuahua.

Once again, RMI congratulates supervisor Boyle on her promotion and wishes her the best as she continues to grow and excel with the company.



## Verizon Wireless Discount Offer

As a reminder, any and all employees who use Verizon as their personal wireless service provider can benefit from the same discount RMI enjoys.

According to Roxanne Boynton, RMI currently benefits from a 17% discount and Verizon will extend this to current RMI employees who register. Contact your supervisor for more info.

*"When you lose sight of the customer, you've lost your vision for the future."*

Rick Rodriguez

*"The first customer is the officer."*

Rick Rodriguez Jr.



8125 SOMERSET BLVD.  
PARAMOUNT, CA 90723

TEL (562) 806 - 9098  
FAX (562) 806 - 7017

[WWW.RMIINTL.COM](http://WWW.RMIINTL.COM)