



RMI Insight

PROFESSIONAL SECURITY SERVICES

SUMMER 2015 / RMI INTERNATIONAL INC.

Belated Recognition:

Ray A. Lomeli was born in Bad Kreuznach, Germany, in 1968. He then moved to San Francisco (Presidio Base), in 1971, where his Father was stationed in the Army. He went to elementary school in Chinatown and learned the culture as well as how to speak, read and write Cantonese.



Ray and his family then moved to Anchorage Alaska (Fort Richardson), in 1980. He attended Wendler Middle School and became involved with playing ice hockey. Ray also developed his passion for fishing and hunting there.

In 1983, Ray and his family moved to Rosemead California where he attended Rosemead High School, played football, and wrestled.

In 1984, Ray was asked to participate in a state wrestling tournament, in which he placed 10th out of 150 participants.

See Recognition, P2



From the Desk of the CEO:

In today's America, it seems as if we are all looking for instant gratification – a quick text or email, faster internet, drive-thru meals, drive-thru coffee stands, and even drive-thru wedding chapels. It seems as if no one likes the idea of taking the time to have a good, old-fashion conversation or wants to go the extra mile to say *Hello*.

As a child of the 60's, many of us were taught to greet our neighbor, say hello, pick up the phone or stop in for a visit with old friends. However, in today's world we use a text message, email or post on Facebook or Twitter to keep in touch with friends and family.

When RMI first began, the idea of *customer service* was our tag line: *When you lose sight of the customer, you've lost your vision for the future!* In fact, you can say that's how we started serving our clients – with them in mind and doing more than expected by going the extra mile. I can actually remember one certain client telling me, "Do you have a twin, because it seems as every time I look up you're there."

With today's technology ever changing and advancing by the minute (or so it may seem) GREAT CUSTOMER SERVICE is now more necessary than ever.

So, I would like to challenge every RMI Associate, part-time, full-time, contractor, hourly, and management employee, regardless of the post you are currently assigned to, to be the first at the office to say, "Good Morning, Good Afternoon, Good Evening, and Good Night." Do this all with a smile while looking them in the eye and engaging them with a positive attitude. Just this simple act of kindness can make a world of difference to someone.

RMI aspires to be the most courteous people in our industry.

*Thanks for allowing me to share.
All the best and God bless.*

Rick Rodríguez, Sr. PPS

Verizon Wireless Discount Offer

RMI wishes to remind any and all employees who use Verizon as their personal wireless service provider that they can benefit from the same discount RMI enjoys.

According to Roxanne Boynton, RMI currently benefits from a 17% discount and Verizon will extend this to current RMI employees who register.

Contact your supervisor for more information.

PROVIDING QUALITY SECURITY SERVICES TO AMERICA'S
TOP FORTUNE 500 COMPANIES FOR MORE THAN A DECADE

Safety Corner: Distracted Driving

Vehicle accidents can occur for a number of reasons, such as another motorist or animal unexpectedly crossing your path, poor weather or road conditions, and so forth.

Distracted driving is also a contributor to vehicle accidents, both in and outside the workplace.

There are certain steps that security personnel can take to help avoid becoming a victim or causing an accident, such as:

- Don't text or talk on cell phones while driving.
- Don't hold lengthy conversations on your security radio. Pull safely off the road when/as necessary.
- Don't complete duty paperwork or perform any other activity that takes your eyes off of the road.
- Monitor for other drivers who appear to be distracted and increase your safe distance from them. If this occurs while on duty, report the incident to your supervisor.

Sincerely,

Shahar Gaash

Vice President of Operations

Recognition

Ray also studied Ninjutsu for 7 years with the world renowned Frank Dux whose life story is portrayed by Jean Claude Van Dam in the movie "Bloodsport".

In 1989, Ray joined the Los Angeles Housing Authority, where he served as a Patrol Officer patrolling different housing projects in South LA. He left the Authority, in 1995.

From 1995 to present, Ray has worked in all aspects of security such as: Armored transport, executive protection, security consulting for night clubs in San Diego, Las Vegas and Hollywood, corporate and retail loss prevention, anti-piracy investigations, and organized retail crime investigations.

Ray started working for RMI, in July of 2013, as the Private Accounts Security Manager where he has been serving to meet the security needs of clients such as the Academy of Motion Picture Arts and Sciences (AMPAS), Port of Long Beach, City of Downey and a number of other account locations.

Ray has 3 children, 2 daughters and 1 son: Yvette Monique Lomeli (26), who works in Management with the Boys & Girls Club; Danielle Victoria Lomeli (22), who is active duty in the U.S Army and stationed at Ft. Riley; and, Carlos Lomeli (20), who is working security at the L.A. County Courts.

Ray is very proud of the quality service RMI provides to its customers and of all of the hard work of its employees and is looking forward to continuing to serve with you all.

Employee Picnic:

On Saturday, July 18th, RMI staff at the AK Steel Butler Works plant had their first annual picnic at the Mercer Road Volunteer Fire Department. The attendance was very good with almost all employees and some family members able to be there.

Some of the highlights were: RMI Officer, Taylor Amerson, figuring out how to assemble the kids games, RMI veteran Officer, Al Logan, playing baseball and Al's 12-year-old niece out-playing the RMI Training Officer, Matthew Dickey, in just about every sport they attempted.

RMI Officers Marlana Otte and Felicia Walters really went above and beyond by making covered dishes and the food was great. Additionally, Mrs. Woodruff, Officer William "Woody" Woodruff's wife, who always bakes for everyone, did not disappoint. Matthew's dad also came out and roasted corn for everyone.

Awards were given to the following employees who have shown drive and great attendance thus far this year: Supervisor Chad Young, Officer Al Logan, Officer William Woodruff, Officer John Smiley, and EMT Felicia Walters. Three of those mentioned above work on Chad's shift, which says a lot about his leadership abilities.



Door Prizes –
Donated by RMI & Butler Hospital



Officer Howard Kinney –
Manning the Grill



RMI Staff, Left to Right: Johnny Hays, Matthew Dickey, Taylor Amerson, Marlana Otte, Chad Young, Bill Vogel, Jim Dickey, Al Logan and Corey Becker.



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